## 2019 2020



## ANNUAL REPORT

Lumber River Council of Governments

## Chairman's Message



#### Rufus Duckworth

LRCOG Board Chairman

As I begin my term as chair of the Lumber River Council of Governments Board of Directors, it is with honor that I present to you the Annual Report for fiscal year 2019-2020. This year, our municipalities, counties, state, nation, and even the world have dealt with unprecedented challenges and circumstances due to COVID-19; however, as illustrated through this year's annual report, the value and dedication of the Lumber River Council of Governments (LRCOG) to our region's citizens and its member governments has remained steadfast.

Over the past year, the LRCOG has demonstrated its tenacity and adaptability by providing new and innovative resources to serve our local governments, employers, job seekers, and older adults. Our Area Agency on Aging has been on the frontlines, not only providing traditional services to older adults, but also identifying and responding to the unique and changing needs that have surfaced due to COVID-19. Our Area Agency on Aging has set up drive-through nutrition sites to safely serve meals to our congregate participants, distributed adult coloring books and robotic animals to long-term care facilities to reduce social isolation, and located high-demand supplies, such as toilet paper and hand sanitizer, to create care packages for older adults in all five counties. Our Workforce Development division has continued to support job seekers and employers in the region through new job training programs, including programs for employers to train their workers how to safely operate in the new COVID-19 world. The Workforce Development division has also continued to provide financial support to over 103 community college students to allow them to complete their degrees or certifications in spite of unforeseen financial hardships caused by COVID-19. Finally, our Community & Economic Services division has continued to provide our region with exceptional transportation, water and sewer, and general planning services while working tirelessly to provide our region with relevant and timely information on available funding opportunities and actions that our local governments can take to respond to the global pandemic.

As we continue in this new way of life, one thing is certain with the continued support of its member governments, the LRCOG will continue to be there to help our region and its citizens to respond and adapt to whatever challenges may be presented now and in the future.

I am grateful for the opportunity to help lead the LRCOG into that future.

#### Who We Are

We are one of North Carolina's 16 Regional Councils established to support community and economic development within the counties we serve. Our region - Bladen, Hoke, Richmond, Robeson, and Scotland counties - has a rich cultural heritage and history. We believe that the region's people are our most valuable regional asset. Through our programs and services, we seek to celebrate the uniqueness of our region while also focusing on its common community and economic future together.

#### Our Mission

In its dedication to regional excellence, the Lumber River Council of Governments is proactive in identifying local and regional needs and the resources to address those needs in an effective and fair manner.

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#### 2019-2020 LRCOG Board of Directors

#### **OFFICERS**

Chairman Vice-Chairman Second Vice-Chairman Treasurer Mary Jo Adams Rufus Duckworth Robert L. Conoly David Kirby

#### COUNTY REPRESENTATIVES

Bladen County Charles Ray Peterson
Hoke County James Leach
Hoke County Tony Hunt (Alternate)

Richmond County Jimmy L. Capps
Robeson County Raymond Cummings\*

Scotland County John Alford

Scotland County Clarence McPhatter II (Alternate)

#### MUNICIPAL REPRESENTATIVES

Bladenboro	Rufus Duckworth	Maxton	Virgil Hutchinson
Bladenboro	Jeff Atkinson (Alternate)	McDonald	Dannie Bacot
Clarkton	Linda Croom	Norman	Nancy Paxton
<b>Dobbins Heights</b>	Angeline K. David	Norman	Tonia Collins (Alternate)
Dublin	David Kirby	Orrum	Jessie Stephens
East Arcadia	Perry Blanks	Parkton	Robin Hill
East Arcadia	Lillian Graham (Alternate)	Pembroke	Larry McNeill
Elizabethtown	Richard "Dicky" Glenn*	Proctorville	Michael Sealey
Elizabethtown	Rich Glenn	Proctorville	Alphonso McRae (Alternate)
Elizabethtown	Howell Clark (Alternate)	Raeford	Robert L. Conoly
Ellerbe	Elsie L. Freeman	Red Springs	Murray McKeithan
Fairmont	Charles Townsend	Red Springs	Caroline Sumpter (Alternate)
Fairmont	Felecia McLean-Kesler (Alternate)	Rennert	Vivian W. McRae
Gibson	Eric Stubbs	Rockingham	Denise Sullivan
Gibson	Adam Liles (Alternate)	Rockingham	A. Eugene Willard (Alternate)
Hamlet	Maurice Stuart	Rowland	Jean Love
Hamlet	Oscar Sellers (Alternate)	St. Pauls	Debbie Inman
Hoffman	Tommy Hart	St. Pauls	Jerry Quick (Alternate)
Laurinburg	Mary Jo Adams	Tar Heel	Roy Dew*
Laurinburg	Mary Evans (Alternate)	Tar Heel	Samuel Allen
Lumberton	Owen Thomas	Wagram	Robert McLaughlin
Lumber Bridge	William Davis	Wagram	Milton Farmer (Alternate)
Marietta	Donna Stubbs	White Lake	Timothy Blount
Marietta	Walter Powell (Alternate)	White Lake	Mike Suggs (Alternate)

#### In Memory Of



Richard 'Dicky' Glenn Elizabethtown (1939-2019)\*



Raymond Cummings Robeson County (1958-2020)\*



Roy Dew Tar Heel (1940-2019)\*

#### Fiscal Year 2019-2020

#### Revenues

FEDERAL \$7,188,460 <u>STATE</u> \$2,781,494

LOCAL \$743,518

**TOTAL REVENUES** \$10,713,472

#### **Expenditures**

ACINIC

AGING	
PLANNING & ADMINISTRATION	237,181
OMBUDSMAN	181,091
COORDINATED SERVICES	2,176,741
AAA HOUSING	211,125
NUTRITION	680,579
OA STATE FUNDING	48,263
FAMILY CAREGIVER	145,706

**TOTAL AGING** 3,680,686

#### **COMMUNITY & ECONOMIC SERVICES (CES)**

LOCAL TECHNICAL ASSISTANCE	117,575
LOCAL CONTRACTS	192,078
RURAL TRANS. PLANN.	140,300
LOCAL COG CAPITAL	112,957

**TOTAL CES** 562,910

#### **WORKFORCE DEVELOPMENT**

ADMINISTRATION	348,388
ADULT	1,383,026
DISLOCATED WORKER	648,557
YOUTH	1,157,898
NATIONAL DISASTER RELIEF	2,644,293
STATEWIDE ACTIVITIES	287,714

TOTAL WORKFORCE

6,469,876

TOTAL EXPENDITURES \$10,713,472

Unaudited

<sup>\*</sup> Does not include revenues and expenditures for Fair Bluff Housing Complex

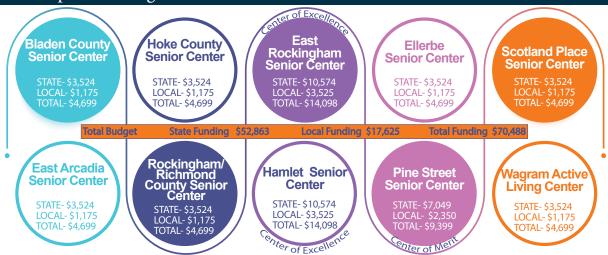
## Area Agency on Aging

#### Family Caregiver Support Program



The Family Caregiver Support Program provides supportive services to unpaid caregivers by planning, referring, coordinating, and delivering services that can assist them with their caregiver needs.

#### General Purpose Funding for Senior Centers



#### Health Promotions Program

#### Tai Chi Certification For Instructors



21 Participants
Walk With Ease
Maxton Housing Authority

7 Leaders CPR Re-certifications

24 Participants Tai Chi for Arthritis Wagram Senior Center 26 Participants
Tai Chi for Arthritis
Scotland Place

40 Participants
Arthritis Class
Hoke County
Senior Center

17 Participants Chronic Disease Self Management Bladen Senior Center

20 Participants
Matter of Balance
Maxton Housing
Authority

26 Participants Tai Chi Recertification

#### Home & Community Care Block Grant (HCCBG) In-Home Aide Adult Day Services' 56,531 338 Hours of Care Days of Care **HCCBG** Legal Services Nutrition \$3,010,766 Hours of Lega .0 Housing & Home Transportation Improvement Rides Provided

#### Seniors' Health Insurance Information Program (SHIIP)

The Seniors' Health Insurance Information Program counsels Medicare beneficiaries and their caregivers regarding their options for Medicare, Medicare supplements, Medicare Advantage, Medicare Part D, and long-term care insurance. The counselors also offer information and strategies to avoid Medicare fraud and abuse.

752
Clients Served

\$781,272
Cost Savings

#### Long-Term Care Ombudsman

The Ombudsman program provides a local voice for residents, family members, and citizens. The program attempts to resolve complaints to the resident's satisfaction, or, if they lack capacity, the satisfaction of the legally authorized representative. The Ombudsman utilizes various advocacy techniques to reach the desired outcomes, including negotiating, mediating, brokering, and empowering. Advocacy is provided in skilled, adult care, and family care home settings. During 2019-2020, the Ombudsman Program investigated:

86
Formal Complaints

Fully or Partially Resolved

Were Withdrawn

Resolved

Not Resolved

#### Lumber River Senior Games

The athletic and performing arts events of senior games were canceled due to COVID-19, but a virtual heritage arts showcase was held.



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#### Aging Outreach By The Numbers



Elder Abuse Awareness billboards installed in Bladen, Hoke, Richmond, Robeson, and Scotland counties.

444,990
Total Weekly Impressions

7,119,840 Total Impressions

#### 1,000

# of adult coloring books distributed to long-term care facilities to provide to residents during COVID-19





758

# of care packages distributed to home delivered and congregate clients

#### Congratulations



Ursula Selles, Nutrition Director with the Area Agency on Aging, was honored at the 2020 North Carolina Association on Aging's Annual conference on March 6, 2020 as the Shining Star Award recipient. This award honors the quality of a direct service provider to older adults in their community.

With an engaging spirit and motivating personality, Ursula Selles has been able to reach out to new groups of volunteers and has increased the number of individuals that deliver meals in both Robeson and Scotland counties. Ursula works long hours in order to ensure that the job gets done and that frail elderly citizens in need of home-delivered meals do not "fall through the cracks." Her work ethic and positive energy are both amazing to behold! In what is a wonderful success story, one of the participants in her "Matter of Balance" class went from walking with a cane to, at the end of the class, working as a volunteer, delivering meals for the home-delivered meals program. The participant shared, "Ursula goes beyond the call of duty with her patience and understanding as an instructor. She takes

Ursula Selles and Brad Allen, NCAOA Treasurer

the time to teach and makes sure participants understand while always remaining relaxed and encouraging." She has been trained in and provides instruction and leadership in Tai Chi, Matter of Balance, Walk with Ease, Chronic Disease Self-Management, Arthritis Exercise, Powerful Tools for Caregivers, and Senior Games.

Ensuring that the faces of "Healthy Aging" match the diversity of her service area for Senior Games, Ursula has identified and sent for state-level training a number of people from diverse communities for the annual Senior Games Ambassadors program. One of them noted, "We are behind her 100%. She works so hard to make sure that we have the same opportunities as everyone else anywhere in the state. We love Ursula." In a region where chronic health challenges are a constant issue for older persons, Ursula makes exercise and other health-promoting activities fun and meaningful!

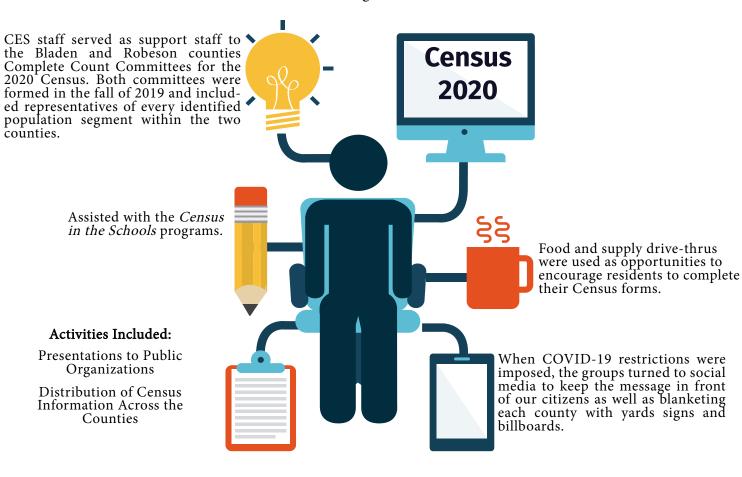
Ursula Selles currently serves as the Nutrition Director with the Area Agency on Aging and was also recently appointed as a board member with Meals on Wheels North Carolina. She has been employed with the Area Agency on Aging since 2017.

## Community & Economic Services

The LRCOG's Community and Economic Services (CES) Division was involved in a number of key local and regional projects during the 2019-2020 Fiscal Year. As the traditional federal and state funds to support planning efforts have been eliminated, this has resulted in both the LRCOG and its member governments finding different ways to support planning-related work. To respond, staff planners in the CES Division have developed contract relationships with member governments to address specific needs, while continuing to answer questions about planning and zoning, manager recruitment, and data services.

#### Convene Groups and Partner Agencies

As a normal way of doing business, the LRCOG CES staff often convenes local member governments and partner agencies to discuss and solve challenges for a specific jurisdiction or for the region. In FY 2020, with the start of the COVID-19 pandemic, "convening" folks changed from actual in-person meetings to virtual communications using available technology. As we all grappled with this changed way of doing business, the LRCOG CES staff continued to deliver the following services:



COVID-19 Response EO 124 and 142

Provided a local interpretation of Executive Order 124 and 142 as it dealt with local government utility operations. Staff was available to answer questions and concerns on pay back plans and penalties.

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Provided education and outreach to stakeholders and the public on the results.

The education and outreach efforts consisted of participation in several workshops to provide information on the lake status and best ways to respond to lake changes.



#### WHITE LAKE

Lake Management Planning Effort

The LRCOG conducted a GPS geolocation of direct lake inputs (pipes draining to the lake), drainage ditches and other significant surface water inputs into the lake. Results were mapped and made available in a digital layer for future mapping and investigation work.

The LRCOG developed a draft set of stormwater management guidelines for the Town to consider for sustainable management of the lake.

#### Planning Assistance

Most of our local government members do not have a planner on staff that can cover things like zoning, updating ordinances, and interpreting regulations related to running a local government. Yet, they all have times when they need the help of a professional planner. LRCOG planners continue to provide on the spot services to answer immediate questions from members.

Assistance to establish a Planning Board.

Assistance with modifying voting year.

Chapter 160D

Working on updates for three member governments.

Local governments have access to the valuable expertise of the COG planners, as well as access to the GIS mapping services.

Update ordinances, redraft entire Codes, tweak Zoning and Subdivision Ordinances and work through Comprehensive Land Use Plans. Personnel Policies and Job Descriptions Updates

Enhancement of the Technical Assistance Portal

#### Develop and Administer Projects

Asset management planning involves the development of an asset inventory, a condition assessment of that inventory, maps, analysis, and recommendations concerning fiscal and operational management of each system and an action plan that reflects the priority needs of the community.

In recent years the LRCOG planners have been extensively involved in assisting members with issues revolving around their water and sewer utilities. Assistance with operational and management issues, developing customer profiles, fiscal management, and rate studies are several of the services the LRCOG has provided directly or through workshops and training opportunities. In the 2020 fiscal year, the LRCOG added two more AIA projects for our member governments. A summary of AIA activity is shown below:

BLADEN COUNTY	
Jurisdiction	Status
✓Bladenboro Sewer AIA	Completed
✓Bladenboro Water AIA	Completed
<b>⊘</b> Dublin Sewer AIA	Ongoing
✓Elizabethtown Sewer AIA	Ongoing
✓Elizabethtown Water AIA	Ongoing
✓ White Lake Sewer AIA	Ongoing

ROBESON COUNTY	
Jurisdiction	Status
✓ Fairmont Sewer AIA	Completed
✓ Parkton Sewer AIA	Completed
	Ongoing

Jurisdiction	Status
	Completed
✓Ellerbe Water AIA	Completed

SCOTLAND COUNTY

Jurisdiction	Status	
✓ Laurinburg Sewer AIA	Completed	
✓ Laurinburg Water AIA	Completed	
In Partnership with Other Councils of Government		
Jurisdiction	Status	
▼ Tabor City Sewer AIA	Completed	
✓ Tabor City Water AIA	Ongoing	
✓ Southport Sewer AIA	Completed	
Southport Water AIA	Ongoing	
✓Lake Waccamaw Sewer AIA	Ongoing	



How Root Intrusion Starts

Rowland Sewer

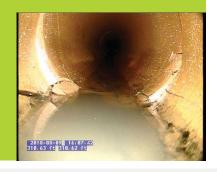
Root Intrusion





Sewer Smoke Testing Clay Pipe Collapsing

Ellerbe



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#### Rural Planning Organization (RPO)

(9)

The NC Board of Transportation adopted the State 2020-2029 Transportation Improvement Program (STIP) in September 2019.

Throughout FY 19-20, the RPO has been soliciting projects from jurisdictions and the public for consideration for inclusion in the next STIP (2023-2032). Staff submitted 21 Highway projects, 13 Aviation projects, 13 Bicycle & Pedestrian projects, 5 Rail projects, and 1 Transit project to NC-DOT for consideration.

The STIP includes new funding for constructing I-73/74 around Rockingham and I-74 in Scotland and Robeson counties.

M

Other projects in our area that received new funding include the improvement of US 401 in Hoke and Scotland counties and seven highway projects in municipalities.

Staff continues to serve on the I-74 Corridor Study External Steering Committee, the Executive Committee and Administrative Documents Committee for the NC Association of RPOS, the NCDOT Integrated Project Delivery Committee, and the Fayetteville MPO Transportation Coordinating Committee.

The widening of I-95 to eight lanes from Exit 13 to Exit 22 will start in 2021. RPO staff has served on the Committee that is steering the NC 211 widening project from Raeford to Aberdeen through the NEPA (National Environmental Policy Act) process. Right of Way acquisition for that project is scheduled for 2021.

The RPO continues to work on the update of the Robeson County Comprehensive Transportation Plan (CTP) with local governments, stake holders, and the NC-DOT. The RPO hosted a workshop for the Southeastern NC COG Regional Trails Plan in February.

#### OUR 2019-2020

County Economic Developers

EDA- Economic Development Administration

Member Governments

NC Department of Commerce

NC Department of Emergency Management

NC Department of Environmental Quality

#### PARTNER AGENCIES

NC Regional Councils of Government and NC Tomorrow

NCDOT- North Carolina Department of Transportation

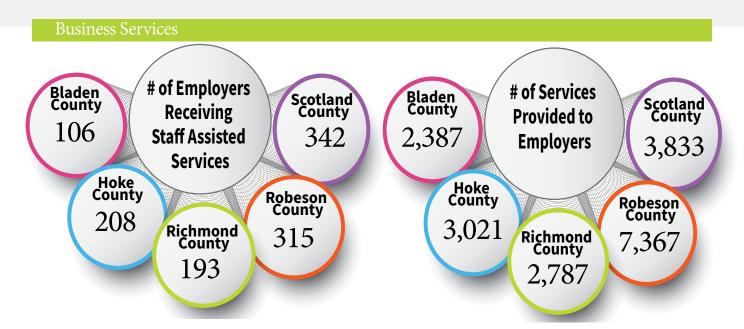
Non-profit Agencies

Southeastern Economic Development Commission

**UNC School of Government** 

USDA- United States Department of Agriculture

## Workforce Development



Digital Advertising Company Partners with LRWDB to provide On-the-Job Training Opportunities in Bladen County.

The Lumber River Workforce Development Board would like to formally welcome Anthem Displays, LLC to the Lumber River region! Located in Elizabethtown, NC, Anthem Displays, LLC is a manufacturer and producer of outdoor electronic LED displays and billboards. To staff their facility and begin operations as soon as possible, Anthem Displays, LLC turned to Bladen NCWorks for their talent search, identification, and selection needs. To ensure that those individuals possess the specific skill sets that Anthem Displays, LLC requires, the company has partnered directly with the LRWDB and our WIOA program service providers, Bladen Community College and Two Hawk Workforce Services, to provide these employees with On-the-Job Training opportunities. To date, four employees have been placed into OJT opportunities with Anthem Displays, LLC. Two through Bladen Community College, one through Two Hawk Workforce Services, and one through the LRWDB's new COVID-19 Dislocated Worker Grant Program.

#### Disaster Relief Employment Grant

In October 2018, the Lumber River Council of Governments received the National Dislocated Worker Disaster Relief Employment Grant to provide temporary jobs to individuals who became unemployed, temporarily or permanently, as a result of Hurricane Florence, or who were long-term unemployed. The jobs assisted in local recovery efforts, through clean-up and repair of facilities, and provision of humanitarian assistance in Bladen, Hoke, Richmond, Robeson and Scotland counties.

378 Work Experience Contracts



Participants Directly Affected By Hurricane Florence



Participants Have Entered Into Unsubsidized Employment

Participants Wages Paid \$6,020,704.87 Supportive Services Provided \$51,683.97 Administration \$750,117.75

Total Grant Expenditures \$6,822,506.59

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#### Finish Line Grant (FLG)

In the Fall of 2018, the Lumber River Workforce Development Division received the Finish Line Grant to assist community college students that face unforeseen financial hardships that may have prohibited graduation. Since its inception 301 FLG awards have been provided.

Finish Line Grant Award Disbursements

# Of Awards





With these awards, 137 students were able to attain credentials.

#### Local Area NCWorks Career Center Services

# of Individuals Rec	eiving Services
Bladen County	3,242
Hoke County	3,316
Richmond County	4,060
Robeson County	11,440
Scotland County	4,960

d to Individuals	,
13,626	
23,650	
22,484	
67,382	
39,550	
	13,626 23,650 22,484 67,382



Jason was enrolled in the college readiness program at Bladen CC. With hard work and dedication, Jason successfully earned his high school equivalency. The WIOA Program provided him with preemployment training that included interviewing skills, resume writing, and job application assistance. Ja-

son was able to secure employment and is currently employed full-time with Smithfield Foods in Tar Heel.



**3rittany Wilkes** 

Brittany graduated from the Richmond CC ADN program in May 2020. She started working as a Registered Nurse at the Reid Heart Center at FirstHealth Moore Regional Hospital.

"If it was not for the assistance from the NCWorks Career Center WIOA Program I would not be where I am today."



Three weeks after release from an 18-year incarceration, Kendrick was seeking employment assistance from Robeson County NCWorks Career Center. Senitnel Fence & Rail, under the leadership of Chad Herdon, General Manager, was able to give Kendrick the

opportunity to become gainfully employed. Within 25 days, he mastered all required training and has become proficient and confident in his skills.



Through the assistance of the WIOA program, Mary successfully completed her Respiratory Therapy degree and passed both TMC and CSE state required exams to become a Licensed Respiratory Therapist. She has gained employment at Moore Regional Hospital.



James, Kenneth and Clara

Due to COVID-19, Richmond County faced the permanent closure of an established textile plant, Filspec/Richmond Specialty Yarns. As layoffs approached, James and Kenneth, along with their sister, Clara, visited the NCWorks Career Center in Richmond County for assistance. Thanks to the swift actions of the career center staff James and Kenneth were both hired by American Woodmark the same day. Clara has secured employment in an industrial cleaning position.

#### Lumber River Youth Services

The Lumber River Workforce Development Board Workforce Innovation and Opportunity Act (WIOA) Youth Program enables youth aged 14-24 to expand their opportunities in the workforce by providing activities that will increase their educational level and enhance their job skills and abilities.





Atrail has attained his Certified Nursing Assistance (CNA) certification, Associates of Arts Degree, and has been accepted in the Richmond Community College Nursing Program.



"I appreciate the WIOA staff for giving me the opportunity to work at the school I love and manage my own money, as well as helping me apply for college."

Tyrell was a high school dropout with the desire to complete his education and explore career interests. In February 2020, Tyrell completed and passed his final exam to obtain his GED and plans on pursuing a degree in Air Conditioning, Heating and Refrigeration Technology.

Daetyn continued to work hard and under the Career and College Promise Initiative, graduated on June 6, 2020 with his high school diploma. Daetyn recently received his college acceptance letter and he will pursue welding at Richmond Community College in the fall.

#### WIOA Youth Contractors

BLADEN Bladen Community College located at the COUNTY NCWorks Career Center- Bladen County (910) 862-3255

HOKE Hoke County Schools (In-School Youth) COUNTY (910) 875-2156

Two Hawk Workforce Services located at the NCWorks Career Center–Hoke County (910) 875-5059 (Out of School Youth)

RICHMOND Partners In Ministry COUNTY (910) 277-3355

ROBESON UNCP Regional Center (910) 775-4000

SCOTLAND Scotland County Schools COUNTY (910) 276-7370 (In-School Youth)

Partners In Ministry

(910) 277-3355 (Out of School Youth)

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#### Adult and Dislocated Workers Program

#### Occupational Skills Training (OST)

Total # of Placements 495

Average Amount Paid per Participant \$844.16

**Total Training Costs** \$417,856.80

#### On-the-Job Training OJT

Total # of Placements 87

Average Hourly Rate of Pay Paid to Employee \$15.54 Per Hour

> OJT Wage Reimbursement To Businesses \$266,898.86

#### Work Experience WEX

Total # of Placements

Average Amount Paid To Employee \$844.16

**WEX Reimbursement** To Employee \$158,732.50

#### Supportive Services

Total # of Services 1894

Average Amount Paid Per Service \$56.71

> **Total Costs** \$107,411.88

#### Occupational Skills Training (OST)

Total # of Placements 26

Average Amount Paid per Participant \$501.77

Total Training Costs \$13,046.00

#### On-the-Job Training OIT

Total # of Placements

Average Hourly Rate of Pay Paid to Employee \$11.72 Per Hour

> OJT Wage Reimbursement To Businesses \$28,129.00

#### Work Experience WEX

Total # of Placements 165

Average Amount Paid To Employee \$13.06 Per Hour

WEX and Summer Employment Reimbursement To Employee \$430,955.00

#### Supportive Services

Total # of Services 210

Average Amount Paid Per Service \$105.55

> **Total Costs** \$22,165.00

#### WIOA Performance Report

94.31% **DISLOCATED WORKER** 118.53% Performance

**ADULT** Performance Average for PY19

Average for PY19

97.97% YOUTH

Performance Average for PY19 105.47%

Wagner-Peyser

Performance Average for PY19

104.07% **OVERALL AVERAGE** 

## Fair Bluff Housing Complex







































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# SOCIAL MEDIA STATS





The Impact Awards program honors NADO members for their creative approaches to advancing regional economic development and improved quality of life. These projects have made significant impacts on their regions and demonstrate the diversity of services and program delivery provided by regional development organizations across the country.

The Lumber River Council of Governments received three NADO Impact Awards for the following programs:











The Real World

#### Region N Committees and Boards

Lumber River Council of Governments Board of Directors

Lumber River Council of Governments Housing Corporation Board of Directors

Lumber River Development Corporation Board o Directors Lumber River Regional Aging Advisory Council

Lumber River Rural Transportation Advisory Council (TAC)

Lumber River Rural Transportation Coordinating Committee (TCC)

Lumber River Workforce Development Board

#### Our Team

#### **ADMINISTRATION**

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Donna Wright, Administrative Secretary/Purchasing Officer 910.775.9759 dw@lrcog.org

#### **FINANCE**

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Caleb Register, Finance Accounting Clerk 910.775.9768 cr@lrcog.org

#### AREA AGENCY ON AGING

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Stephanie Powers, Family Caregiver Resource Specialist 910.775.9779 sp@lrcog.org

Ursula Selles, Nutrition Director 910.775.9762 us@lrcog.org

Shontelia Sowers, Regional Long-Term Care Ombudsman 910.775.9761 ss@lrcog.org

Nancy Canty, Lumberton Nutrition Site Manager

Joann Jacobs, Laurel Hill Nutrition Site Manager

Janice Leviner, Wagram Nutrition Site Manager

Barbara Locklear, Union Chapel Nutrition Site Manager

Reda Locklear, Red Springs Nutrition Site Manager

Annie Malloy, Rowland Nutrition Site Manager

Virginia Nicholson, Home Deliver Meals Driver

Selma Rozier, St. Pauls Nutrition Site Manager

Diane Seals, Fairmont Nutrition Site Manager

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Janet Robertson, Rural Transportation Planner 910.775.9749 janet.robertson@lrcog.org

#### WORKFORCE DEVELOPMENT

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Antoinette Bullard, Fiscal and Evaluation Coordinator 910.775.9776 ann.bullard@lrcog.org

Jautam Davis, Disaster Relief Program Specialist 910.775.9772 jautam.davis@lrcog.org

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Kendrick Thomas, Disaster Relief Program Coordinator 910.775.9765 kendrick.thomas@lrcog.org

Alice Williams, Special Projects Coordinator 910.775.9763 alice.williams@lrcog.org

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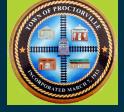
































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